

INTERNET RESOURCES FOR FAMILIES DURING COVID-19 CRISIS

AT&T

- Offering **two months of free Internet service** to new qualified customers who order Access by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
<https://www.att.com/shop/internet/access#!/>
- Expanded eligibility based on income and to households participating in National School Lunch Program/Head Start.
- Waiving all home internet data overage fees.

CenturyLink

- Will waive late fees for current services; will not terminate a customer's service for the next 60 days; and will suspend data usage limits during the COVID-19 outbreak. *You must contact them if you are behind in payments.*
- Information on the Lifeline program, which offers discounts for low income residents, can be found at <https://www.centurylink.com/aboutus/community/community-development/lifeline.html>

Comcast/Xfinity Internet Essentials

- Offering **two months of free Internet service** to new customers who qualify for Internet Essentials and order by April 30, 2020. After your first two free months expire, you can either cancel the service or keep it as a regular paying Internet Essentials customer for \$9.95/month.
- Call 855-846-8376 or apply online at <https://www.internetessentials.com/>.

Xfinity WiFi Hotspots

- Comcast has announced that their Xfinity WiFi hotspots across the country will be **available to anyone** who needs them for free, including non-Xfinity Internet subscribers.
- For a map of Xfinity WiFi hotspots in the community, visit <https://www.xfinity.com/support/articles/open-xfinity-wifi-hotspots>
- Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots and then launch an internet browser.

Smartphone WiFi Hotspots

- Right now, many mobile phone providers have suspended data limits, giving customers access to unlimited data on their cell phones.
- This means smartphones can be turned into mobile hotspots to give internet access for up to 2-3 devices at a time.
- Contact your mobile phone provider to verify data limit and hotspot options.

Hotspot Devices Offered Through Canyons School District

- Some hotspots may be available through the school district. Please contact your school principal for availability.

Please note: All school WiFi access has been expanded to include the parking areas around the schools so students can utilize the school WiFi from those areas.